

「人人大賞頭」遊戲推廣之常見問題：

Frequently Asked Questions of "Catch It If You Can" Game Promotion:

1. 如何參加「人人大賞頭」遊戲推廣？

How to participate in the "Catch It If You Can" Game Promotion?

- 現有信用卡客戶優惠：由即日起至 2021 年 10 月 3 日只須以合資格信用卡每次作單一零售或網上簽賬金額達 500 港元即可獲電子代幣 1 個。而每位合資格客戶憑其名下每張合資格信用卡（包括主卡及附屬卡）每日最多可獲取 2 個電子代幣。
- Existing Cardholders Offer: Cardholder can receive 1 eToken upon each single retail or online transaction with spending amount reaching HKD500 or above and can receive a maximum of 2 eTokens under his / her Eligible Card(s)(including Principal and / or Supplementary Card(s)) each day during the period from now to 3 Oct 2021.
- 全新信用卡客戶優惠：由即日起至 2021 年 9 月 26 日成功申請並於 2021 年 10 月 2 日或之前獲成功批核合資格信用卡，可獲取電子代幣。成功申請大新 ONE+ 信用卡，可獲取電子代幣 2 個；成功申請其他大新信用卡，可獲取電子代幣 1 個。透過網上申請表格或大新手機應用程式成功申請合資格信用卡，每張合資格信用卡可獲取額外電子代幣 1 個。
- New Cardholders Offers: New Cardholder who successfully applies for an Eligible Card with such new card issued during the period from 26 Sep 2021 to 2 Oct 2021 can receive eToken. New Cardholder who successfully applies for Dah Sing ONE+ Credit Card can receive two eTokens, other Eligible Cards can receive an eToken. For each Eligible Card applied via online application form or Dah Sing Bank Mobile App will receive an extra one eToken.
- 流動理財優惠：客戶由即日起至 2021 年 8 月 31 日使用大新手機應用程式及成功首次登入流動理財，可獲取電子代幣 2 個。
- Mobile Banking Offer: Cardholder who successfully download Dah Sing Bank Mobile App and first-time login to mobile banking during the period from now to 31 Aug 2021 can receive 2 eTokens.

2. 我收到短訊內容有關「人人大賞頭」推廣電子代幣，應如何使用？

I have got a SMS message regarding eToken(s) of "Catch It If You Can" Promotion, how should I use it / them?

- 客戶可於電子代幣有效期內 (i) 點擊短訊內的指定連結或 (ii) 進入此推廣之指定遊戲網站 <https://dahsing.omnicampaigns.com> 並輸入有效電子代幣以參與遊戲。每個電子代幣可參與遊戲一次，每次最多可輸入 3 個電子代幣以參與遊戲 3 次。輸入電子代幣後需完成所有遊戲回合。
- Cardholder can participate in the Game by (i) clicking the designated link in the SMS or (ii) visiting the designated game site at <https://dahsing.omnicampaigns.com> and inputting the relevant eToken within the eToken Validity Period. A maximum 3 eTokens can be added at one time to play 3 rounds of the Game.

3. 「人人大賞頭」推廣需要登記嗎？

Is registration required for "Catch It If You Can" Promotion?

- 此推廣並不需要作登記，客戶憑有效電子代幣即可參與遊戲。
- Registration is not required for this promotion. You can simply participate in the game with valid eTokens.

4. 為何我的電腦 / 智能電話無法進入遊戲網頁頁面？

Why does my computer / smartphone fail to load the game site?

- 客戶需使用支援網頁即時通訊的瀏覽器版本以參與遊戲：Edge 版本 79 或以上 · Firefox 版本 44 或以上 · Chrome 版本 56 或以上 · Safari 版本 11 或以上 · Safari on 版本 11 或以上 · Android browser 版本 91 或以上。我們建議使用手機介面及連接 Wifi 網絡以獲得最佳體驗。
- Cardholder is required to use browsers supporting WebRTC to participate in the Game: Edge 79+, Firefox 44+, Chrome 56+, Safari 11+, Safari on iOS 11+, Android browser 91+. We suggest to use your mobile phone and connect to WIFI for the best experience.

5. 夾公仔機裡面的獎品是否每日都不一樣？

Are the prizes in the claw machine different every day?

- 夾公仔機裡面的獎品將會不定期更新。
- The prizes in the claw machine will be updated from time to time.

6. 我成功夾到獎品，將於何時收到？

When will I receive the prize if I successfully catch it?

- 有關電子禮券 / 現金回贈 / 獎品換領信將於 2021 年 12 月 31 日或之前發派送予得獎者。
- The respective eGift voucher / cash rebate / prize redemption letter will be sent to the winners on or before 31 Dec 2021.

7. 我輸入了電子代幣後網絡中斷 / 當機，我的電子代幣還能夠使用嗎？

Are the eToken(s) still valid if the network connection is interrupted / lost after I have entered the eToken(s)?

- 如您輸入電子代幣後，並未按「立即開始」，代幣號碼仍可使用。如您輸入電子代幣後，並按了「立即開始」，進入遊戲後而網絡中斷了，代幣號碼將當作已用。所以我們建議連接 Wifi 網絡以獲得最佳體驗。
- The eToken(s) is still valid if you have entered the eToken(s) without pressing "Start Now". If you enter the eToken(s), pressed "Start Now" and the network connection is interrupted / lost after entering the game, the eToken(s) will be recorded as used. In such, we suggest to connect to Wifi network for the best experience.

8. 我可以怎樣查詢電子代幣使用記錄及中獎記錄？

How can I check the eToken(s) usage record and winning record?

- 客戶可以在遊戲網站輸入您的電子代幣，如未被使用會出現「您已成功輸入電子代幣」。如已使用，會出現「您所輸入電子代幣已被使用」。而查詢中獎記錄，請於遊戲中擷取遊戲結果版面以作記錄。
- Cardholder can try to enter your eToken in the game site, "You have successfully added the eToken" message will be displayed if you have not used it, and "The eToken you entered has been used" message will be displayed if you have already used the eToken. For winning record enquiry, please screen capture the game result section in the game site for your record.

9. 電子代幣可以讓其他人以參與遊戲嗎？

Can I give the eToken(s) to others for participating in the game?

- 每位客戶之電子代幣是不相同的。客戶須妥善保管電子代幣。
- Each eToken for each Cardholder is unique. Cardholder is solely responsible for safe-keeping the relevant eToken(s).

10. 我的電腦 / 智能電話無法支援遊戲，有什麼解決辦法？

My computer / smartphone does not support this game, what can I do?

- 如電腦 / 智能電話無法支援遊戲，您將未能參與遊戲。客戶需使用支援網頁即時通訊的瀏覽器版本以參與遊戲：Edge 版本 79 或以上，Firefox 版本 44 或以上，Chrome 版本 56 或以上，Safari 版本 11 或以上，Safari on 版本 11 或以上，Android browser 版本 91 或以上。我們建議使用手機介面及連接 Wifi 網絡以獲得最佳體驗。
- If your computer / smartphone does not support the game, you will be unable to participate in the game. Eligible Cardholder is required to use browsers supporting WebRTC to participate in the Game: Edge 79+, Firefox 44+, Chrome 56+, Safari 11+, Safari on iOS 11+, Android browser 91+. We suggest to use your mobile phone and connect to WIFI for the best experience.