

For Immediate Release

Dah Sing Bank Statement on Phishing Email

(Hong Kong, 15 August, 2024) – Dah Sing Bank, Limited (the “Bank”) has become aware today that fraudsters have issued a phishing email using the address of info@dahsing-hk.com. The phishing email falsely alleged to be issued by the Bank’s staff and requested recipient(s) to transfer funds into unidentified accounts.

The Bank hereby confirms and advises that the phishing email has no connection with the Bank and its subsidiaries. Customers and members of the public are advised not to open such phishing email and not to provide any login credential or personal/financial information to suspicious websites or emails.

The Bank will not send emails to customers with hyperlinks directing to log-in sites and/or to request for personal information. The Bank wishes to remind customers and the public not to disclose any personal or financial information to any suspicious email and/or call without verification of the message sender’s identity. The Bank’s official email addresses always end with @dahsing.com as the domain name. The Bank’s official website is at www.dahsing.com. Customers and the public should check the URL from time to time, and look for the secure padlock icon in the address bar before entering any login ID and password and/or personal/financial information.

The Bank has reported the case to the Hong Kong Monetary Authority and the Hong Kong Police Force. Any customer or member of the public who has provided login credentials and/or personal/financial information via the phishing email and/or to fraudulent website should promptly call the Bank’s Security Alert Hotline on 2828 8159 for assistance.

Customers and the public who have fallen prey to a scam are advised to immediately report to any local Police Station or reach Anti-Deception Coordination Centre of the Police Force by calling the 24-hour "Anti-Scam Helpline 18222".

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About Dah Sing Bank

Dah Sing Bank, Limited (the "Bank") is a wholly-owned subsidiary of Dah Sing Banking Group (HKG:2356). Founded in Hong Kong over 75 years ago, the Bank has been providing quality banking products and services to its customers with a vision to be "The Local Bank with a Personal Touch". Over the years, the Bank has been rigorous in delivering on its brand tagline to grow with its customers in Hong Kong, the Greater Bay Area and beyond – "Together We Progress and Prosper". Building on our experience and solid foundation in the industry, our scope of professional services now spans retail banking, private banking, business and commercial banking. Meanwhile, the Bank is also making significant investments in its digital banking capabilities to stay abreast with smart banking developments in Hong Kong and to support financial inclusion at large.

In addition to its Hong Kong banking operations, the Bank has wholly-owned subsidiaries including Dah Sing Bank (China) Limited, Banco Comercial de Macau, S.A., and OK Finance Limited. It is also a strategic shareholder of Bank of Chongqing with a shareholding of about 13%. Dah Sing Bank and its subsidiaries now have 64 operating locations in Hong Kong, Macau and Mainland China.